# Press Release



FOR IMMEDIATE RELEASE

# Marina Bay Sands awarded SafeGuard™ Hygiene Excellence and Safety Label by Bureau Veritas

The international health and safety standards label is awarded to venues that adhere to strict hygiene standards and rigorous sanitary protocols







SINGAPORE (12 August 2020) – Marina Bay Sands has been awarded the highly lauded **SafeGuard<sup>TM</sup> Hygiene Excellence and Safety Label** by Bureau Veritas (BV), a nearly 200-year-old world-leader in testing, inspection and certification, following a rigorous certification process and field audits conducted across the integrated resort (IR) in July.

The certification further reinforces the IR's commitment to meet best-in-class hygiene and safety standards within the international hospitality industry, and supports ongoing efforts to raise the bar in cleanliness levels across its venues and attractions, including the Hotel, The Shoppes, Sands Expo & Convention Centre, Sands SkyPark, ArtScience Museum, the Casino and restaurants across the property.

It also comes four months after Marina Bay Sands received the **SG Clean quality mark** in April, a certification awarded by the Singapore Government to businesses and organisations that commit to sector-specific high standards of environmental public hygiene.

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The BV SafeGuard<sup>™</sup> Hygiene Excellence and Safety Label is designed to support the operational restart activities in the hospitality and restaurant industries globally. As a recipient of this Label, Marina Bay Sands has demonstrated that it has achieved set standards that keep hygiene and safety at the forefront, and mitigated the risk of virus spread across property.

As part of the audit process carried out in July, Bureau Veritas reviewed the implementation of the IR's safety and hygiene protocols, which include standard operating procedures on social distancing and cleaning; guidance in using Personal Protective Equipment (PPE); staff training as well as communications. As an independent third-party partner to Marina Bay Sands, BV also ensured that the IR is following industry best practices, local laws and requirements, and leading medical expertise to achieve hygiene excellence.

The SafeGuard™ Label is part of the "Restart Your Business with BV" programme, which has certified over 600 businesses globally to date.

Mr. Juliano Cardoso, Executive Vice President, CIF Asia Pacific and Middle East said: "For nearly 200 years, Bureau Veritas has been a catalyst of trust in our communities. We are proud to partner with Marina Bay Sands to keep hygiene and safety at the forefront of its operations. The Bureau Veritas SafeGuard™ label is synonymous with impartiality and expertise, and Marina Bay Sands can be confident that its integrated resort is compliant with the industry's strongest safety standards and hygiene protocols, built on a foundation of excellence, and science-based evidence."

Mr. Paul Town, Senior Vice President of Resort Operations at Marina Bay Sands, said: "As we continue to adapt to the evolving environment, having a rigorous regime with the highest standards of hygiene and safety protocols is the new baseline. The Bureau Veritas certification is testament to our commitment to raise standards in safety and hygiene excellence, and to give assurance and peace of mind to our guests as we welcome them back."

Since the COVID-19 situation began in January, Marina Bay Sands has scaled up its hygiene and sanitisation measures and redesigned its operational processes to adapt to the new environment and expectations. This ramped up despite the IR's nearly three-month closure between April and June this year, with over 40 taskforces formed to look into every aspect of business operations.

During this period, the IR had trialed and implemented a series of new hygiene and safety measures, using technological innovation where possible. The result is a renewed hospitality experience as the IR started welcoming guests again. More information on Marina Bay Sands' safety and hygiene measures can be found <a href="https://example.com/here">here</a>.

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In addition, more than 1,000 staff have been trained to take on safe distancing roles across the IR. This network of roving safe distancing ambassadors is able to re-inforce measures including safe queueing and disperse large groups of people.

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## About Marina Bay Sands Pte Ltd

Marina Bay Sands is the leading business, leisure and entertainment destination in Asia. It features large and flexible convention and exhibition facilities, more than 2,500 hotel rooms and suites, the rooftop Sands SkyPark, the best shopping mall in Asia, world-class celebrity chef restaurants, a theatre and an outdoor event plaza. Completing the line-up of attractions is ArtScience Museum at Marina Bay Sands which plays host to permanent and marquee exhibitions. For more information, please visit www.marinabaysands.com.

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### **About Bureau Veritas**

Bureau Veritas is a world-leading provider in testing, inspection and certification. Created in 1828, the Group has more than 78,000 employees located in more than 1,500 offices and laboratories around the globe. Bureau Veritas helps its clients to improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

Bureau Veritas is listed on Euronext Paris and belongs to the Next 20 index. Compartment A, ISIN code FR 0006174348, stock symbol: BVI.

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